



FAYETTE WATER SUPPLY CORPORATION

200 Bordovsky Rd, P.O. Box 724
La Grange, TX 78945
979-968-6475
Fax: 979-968-8239
www.fayettewsc.com
info@fayettewsc.com

Payment Policy & Pertinent Information

INFORMATION

- 1) FWSC's bills are mailed out no later than the 1st business day of each month. **FWSC is NOT responsible for mail service. If you have not received your bill in a timely manner, please call the FWSC Office.**
- 2) Payment is **due on the 15th day of each month**. If payment is not received by the 15th of the month, a \$15.00 penalty will be applied to the account.
- 3) Second Notices are mailed out on the next business day following the 15th, allowing an additional 10 calendar days to make a payment. On the 10th calendar day, **the payment must be in the FWSC Office by 4:00 P.M. FWSC is NOT responsible for mail service. If you have not received your bill in a timely manner, please call the FWSC Office.**
- 4) If a payment is not received in the FWSC office **by 4:00 P.M.**, a **\$50.00 Administrative Fee** is applied to your account and the meter will be locked the following business day, unless the next business day is a Friday or a FWSC Observed Holiday.
- 5) If a meter is locked for three consecutive months, without a payment, the meter will be pulled for non-payment. In order to re-establish the account, the Member must pay the current membership fee, the current re-connect fee and any debt owed on the account.
- 6) **All water registered on the meter must be paid for by the Member.** If a Member's monthly bill is higher than normal due to a leak on the Member's side of the meter, the Member may submit a written leak adjustment request to the Corporation.
- 7) There is a monthly base fee of \$50.00, subject to change at the discretion of the Board of Directors, and a State Regulatory Fee of 0.5% for zero usage. Please find the current usage rates on our website at <https://www.fayettewsc.com/rates-and-fees>.
- 8) There is a \$30.00 return payment fee on all returned payments. Water will be disconnected if the returned payment and the returned payment fee is not received in 10 business days.
- 9) In the event you sell your property, you **MUST** notify FWSC in a timely manner, sign the necessary forms and get a final meter reading to transfer the membership to the new owner. All current and outstanding charges **MUST** be paid before the account can be transferred to the new owner.
- 10) If your property is a rental, you as the Owner/Member are responsible for payment of the water bill. The account is required to be in the land owner's name; although you may request in writing that the bill be mailed to the renter by completing the Alternate Billing Agreement found at www.fayettewsc.com.
- 11) If your property is a rental, FWSC can NOT charge the Renter a water deposit. Owner/Members are responsible for any debt on their accounts.
- 12) Proof of Ownership is required to be in the FWSC Office within 30 days of acknowledgement. Proof of Ownership must be provided by a copy of the Deed, Deed of Trust, etc. The document **must be Recorded** and have the volume and page number at the top. If Proof of Ownership is not received in the FWSC Office **within 30 days**, FWSC will obtain the Proof of Ownership and bill your account \$35.00.
- 13) All water meters and equipment and materials required to provide water service to the point of customer connection; water meter or service tap, is the property of the Corporation upon installation, and shall be maintained by the water system only. (FWSC Tariff Section E. 24)
- 14) You will need an address for the property. It is important that the address is correct so FWSC operators can work efficiently. If you do not have a 911 address to your property, please contact the County Judge's Office to receive a 911 address.
- 15) The Corporation shall require each Member to have a cut-off valve within two feet of the meter on the Member's side of the meter for purposes of isolating the Member's service pipeline and plumbing facilities from the Corporation's water pressure. The valve shall meet AWWA standards (a ball valve is preferred). The Member's use of the Corporation's curb stop or other similar valve for such purposes is prohibited. Any damage to the Corporation's equipment shall be subject to service charges. (FWSC Tariff Section E. 21e)
- 16) Once the meter is installed, you will need to have a Customer Service Inspection (CSI) completed. **Someone over the age of 18 must be present for the inspection.** A one-time \$100.00 CSI Fee will be billed to your account upon completion of the inspection. FWSC has the right to perform a CSI if it was not performed previously or if there is reason to believe a dangerous or hazardous condition exists.
- 17) No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the proper installation of an air gap or a reduced pressure-zone backflow prevention assembly and a service agreement must exist for annual inspection and testing by a certified backflow prevention device tester.
- 18) Hose Bibb Vacuum Breakers are **required** to be installed on every outside faucet. These can be purchased from a hardware store.
- 19) FWSC is **NOT** a member of Texas 811. The member is required to notify the system 48 hours prior to digging or excavation activities along or near water lines and appurtenances by emailing the Texas 811 confirmation to info@fayettewsc.com or by calling 979-968-6475. (FWSC Tariff Section E. 21f)
- 20) **Prohibition Against Resell of Water.** The meter connection is for the sole use of the Member or customer and is to provide service to only one (1) dwelling or one (1) business. Extension of pipe(s) to share or resell water to any other persons, dwellings, businesses, or property, etc., is prohibited. (FWSC Tariff Section B. 13)
- 21) **PUCT requires one meter per residence.** If you have more than one home on a property you will need an additional meter or to upgrade the current meter to a master meter. An apartment building, condominium, manufactured housing (modular, mobile or RV) community, business center or other similar type enterprise may be considered by the Corporation to be a single commercial facility if the owner applies for a meter as a "master metered account" and complies with the requirements set forth in PUC rules, this Tariff and applicable law. The Corporation may allow master metering and/or nonstandard sewer service to these facilities at an Applicant's request. PUC Subst. Rule §24.169(a)4]

*** All Rates & Fees are subject to change at the discretion of the Board of Directors ***

I have read, understand and will abide by the above stated rules & information.

New Member Signature

Date

New Member Signature

Date